



# Roehampton Church School

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Dear Parents, Carers and children of RCS,

Hope you are all coping with our virtual school. If you are having any issues with the My USO portal, please do not hesitate to contact the school office on 02087888650 or email [info@roehampton.wandsworth.sch.uk](mailto:info@roehampton.wandsworth.sch.uk) someone will get back to you as soon as possible.

The work set by your child's class teacher should be completed before choosing other work to do. However if you are struggling in any way with the work set or you find there is no work to do, please go to <https://www.bbc.co.uk/bitesize> or

<https://www.thenational.academy/> websites as they have some AMAZING daily lessons that are catered specifically for each year group. These websites are also a fabulous option if your child struggles with the level of work for their age group, as they allow you to pick a lower year groups work which your child may be able to access more independently.

Children seem to really like the lessons on the websites as there is a real teacher delivering the lesson. You may even get a chance to make yourself a well-earned cup of coffee or tea without one of the children asking for help, as I have found with my own kids - they will just sit and listen and do the work without suddenly needing any help!!!!

<https://whiterosemaths.com/homelearning/> is also a great website to use if you need to access work from a lower year group for your child.

Having looked at the work set by the teachers in our school, I have often had the My USO portal playing up or I have thought there is no work there. Look at the list of things below and see if any of these troubleshooting tips can help you.

We are all missing you loads.

Be safe and look after each other and we hope to see you all again very soon.

Ruth Azurdia

Deputy Head

## **Troubleshooting tips with My USO**

- Status drop down menu on left – use the ALL setting as all work will be displayed. Sometimes if you put in THIS WEEK depending on the due by or set up date, work may not appear. Also make sure that where it says 'Show items from' select 'Anytime', as this will display all the work.
- If a whiterose maths link does not work, copy the link then go to whiterose website and paste it into the search box
- If a youtube link does not work, copy the link then go to youtube website and paste it into the search box
- If you get time, get the work from My USO in the evening, as it is not busy and therefore there are no internet issues
- Logging out – if you get a log out error, close down all your internet tabs, and then load again

